# Neighbourhood profile update Cambridge City East Neighbourhood



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### 1 INTRODUCTION

#### **Aim**

The aim of the Neighbourhood profile update is to provide an overview of action taken since the last reporting period, identify ongoing and emerging crime and disorder issues, and provide recommendations for future priorities and activity in order to facilitate effective policing and partnership working in the area.

The document should be used to inform multi-agency neighbourhood panel meetings and neighbourhood policing teams, so that issues can be identified, effectively prioritised and partnership problem solving activity undertaken.

# Methodology

This document was produced using the following data sources:

- Cambridgeshire Constabulary crime and anti-social behaviour (ASB) incident data for the six months of December 2016 to May 2017, compared to the previous six months (June 2016 to November 2016) and the same six months in 2015/16 (December 2015 to May 2016); and
- Information provided by the Safer Neighbourhood Policing team and the City Council's Safer Communities team.

#### 2 CURRENT PRIORITIES

At the East Area Committee meeting of 12 January 2017, the committee recommended adopting the following priorities:

- Safeguarding vulnerable residents (including Mill Road ASB);
- Road safety for all road users including enforcement of speed limits; and
- Combatting violent crime and theft

The Neighbourhood Action Group assigned the actions to be taken and the lead officers for each of the priorities. The table below summarises the action taken and the current situation.

Safeguardin	g vulnerable residents (including Mill Road ASB)								
Objective	To safeguard vulnerable residents; with particular focus on								
	combatting anti-social behaviour in the Mill Road area.								
Action	We continue to work with various key partner agencies,								
Taken	including Housing, Mental Health, Social Care and Rehabilitative Services, to tackle issues of anti-social behaviour and support vulnerable residents. We continue to actively contribute to the Council-led 'Problem Solving Group' meetings to discuss ASB issues, victims and perpetrators, and also run various internal meetings to assess issues of threat, risk and harm in the local community on a daily basis. We would welcome our local Councillors to attend one of our tasking and prioritisation meetings, to see how we manage and prioritise our workload.								
	<ul> <li>Recent examples of our work in this area include:</li> <li>Fast-time arrests of two suspects who had been racially abusing members of staff working at a local mental health charity.</li> <li>A warrant executed on a business premises in Mill Road, in conjunction with Immigration, Trading Standards and City Licensing.</li> <li>A number of referrals to Mental Health services have been made over the past reporting period in relation to people resident in the Mill Road area. All are now engaging well with support services.</li> <li>We continue to conduct reassurance visits to victims of crime and ASB, and have been involved in addressing a couple of 'hoarding' reports in the Brookfields and Riverside areas following concerns from neighbours about the health</li> </ul>								

Current	<ul> <li>and safety of the homes concerned.</li> <li>Resolving long-standing neighbour disputes in Ditton Fields, Ross Street and Jack Warren Green, where residents have reported feeling scared or intimidated.</li> <li>Regular patrols and engagement with support services in the area, including the 'Edge Café' on Mill Road (see <a href="http://theedgecafecambridge.org/">http://theedgecafecambridge.org/</a>).</li> <li>Officers continue to conduct daily 'street-life patrols' where they actively engage with the homeless community and attempt to sign-post them to support services and encourage them to reconsider their lifestyle choices. Repeat begging offenders continue to be reported with the more aggressive people being made subject of arrest and where appropriate Criminal Behaviour Orders.</li> <li>We have also been working closely with the Council to ensure that any needle finds, litter and human waste are promptly cleaned-up, and then focussed patrols are conducted in these hotspot areas.</li> <li>Officers routinely conduct a 'community mapping' process, engaging with community groups across the city on a regular basis. The purpose of this exercise is to identify key individuals in the community who are happy to engage with us and report back on any community tensions, issues or concerns; in turn, they can help us disseminate any information or news to people who are less likely to contact us directly. A fantastic working example of this was with a young persons' housing scheme on Mill Road, where officers now routinely engage with staff and tenants and we have seen a drop in reported ASB in the vicinity.</li> <li>Reports of anti-social behaviour in the area have reduced,</li> </ul>
Situation Lead	however work is ongoing to drive this down further.  Sergeant Ian Wood, Cambridgeshire Constabulary
Officer	

Road safety for all road users including enforcement of speed limits										
Objective	To promote and enforce road safety.									
Action	Over the last reporting period, officers have responded to over									
Taken	430 road-related incidents in the east of the City. 187 of these incidents have been road-traffic collisions, of which none (fortunately) have been fatal.									
	Following a meeting with Councillors in March 2017, specific speed monitoring took place at specific sites to establish whether speed enforcement would be appropriate at these									

locations. The results of the speed monitoring work were as follows:

Location	Average Speed	Total vehicles exceeding ACPO guidelines (10% +2)	85 <sup>th</sup> %tile Speed
Cherry Hinton Road	26.12 mph	63%	30 mph
Coleridge Road	25.41 mph	51%	30 mph
Mill Road	23.94 mph	37%	27 mph
Tenison Road	19 mph	25.1%	25 mph

Traffic Management advice is that 2 out of these 3 roads (Cherry Hinton Road and Coleridge Road) are not suitable for a 20mph speed restriction enforced by signing alone, and require some engineering by way of calming in order to render them self-enforcing.

On Mill Road, the 20mph limit appears to be self-enforcing mainly due to the nature of the road, its highway environment and the heavy and diverse traffic that uses it. Recommendations in relation to parking enforcement and signage in this area will be fed back to the Council to allow appropriate enforcement in this area.

We continue to promote our 'Community SpeedWatch' scheme to assist in identifying appropriate locations for enforcement, and have members across the city engaged in ad-hoc operations.

In response to local concerns, dedicated road safety patrols have been carried out in Mill Road and Brookfields, and we have drawn on assistance from the Special Constabulary and Roads Policing Unit to do this. Officers have also been parking police vehicles around known speeding hot-spots such as Barnwell Road, Wadloes Road and Newmarket Road (usually whilst completing their paperwork) in a bid to deter offences too.

We have responded to reports of parking issues in Perowne Street and Tenison Road, and have been conducting patrols in

	continue to closely liaise with the Council Parking Services where appropriate to deal with parking enforcement.  Whilst out on patrol, officers will use their discretion to deal appropriately with road users who contravene the law, and during this past reporting period this has included (but not exclusively) motorists parking on the pavement, cyclists ignoring red lights and pedestrians obstructing the highway.  Officers continue to conduct patrols around local schools in the area during peak congestion times. They have been tasked to
	engage with parents, pupils and staff to promote road safety awareness, and to promote the Council-led 'Local Highways Initiative' and 'School Travel Plan' schemes, which hopefully may address longer-term issues.
Current Situation	Promoting road safety is an important part of our role. Whilst enforcement work can serve as a short-term deterrent in appropriate areas, we continue to explore longer-term initiatives to address road-safety issues with the appropriate lead agencies.
Lead Officer	Sergeant Ian Wood, Cambridgeshire Constabulary

Combatting violent crime and theft											
Objective	To reduce the incidence of violent and acquisitive crime,										
	through robust investigation and wider safe-guarding work.										
Action	At the last area committee meeting, it was observed that an										
Taken	increase in violent crime with injury and robbery was believed										
	to be linked to 'County lines' drugs supply and related										
	criminality in the city, and dealing with these issues (and										
	protecting the most vulnerable from serious violence) has been										
	a specific focus for police during this period.										
	Over the last reporting period, Parkside Custody has booked in										
	over 540 people arrested on suspicion of assault. Although										
	violence offences have increased over the past two years.										
	Common Assault (e.g. where no physical injury has been										
	caused) continues to account for roughly a third of these										
	offences. Just over half of all violence offences recorded are										
	related to domestic disputes. As such, this has been adopted										
	as a Force priority and we have a specialist Domestic Abuse										
	Investigation & Safeguarding Unit (DAISU) based at Parkside.										

Recent examples of our work to combat violent crime include:

- We have executed a number of warrants under the Misuse of Drugs Act, and conducted enforcement visits to a property in the Petersfield ward that is linked to 'County-lines' drug dealing. Over the past few months, a number of arrests have been made, not only for drug offences, but also for violent crimes, court warrants and burglary. Furthermore, we have also seized a sizeable quantity of drugs and money during our investigations. Work is ongoing with the Council to ensure the tenant will be sanctioned for any further criminal activity associated with the address.
- We have been investigating a series of alleged violence and public order offences taking place between two neighbouring properties on Jack Warren Green. We have formally interviewed multiple suspects and have worked closely with the local housing officer to ensure that a robust safeguarding strategy is adopted, to reduce the likelihood of any further offences.
- We have been investigating a local resident who has been selling knuckle dusters on the internet, and have resolved a number of school pupil assaults through ongoing liaison with school staff and our Youth Offending Team.
- Officers have been focussing their patrols around theft hotspots and have been offering crime prevention and security advice where requested.
- As regards bicycle thefts, which constitute a large proportion
  of crime across the city, we have been sharing intelligence
  with British Transport Police about prolific cycle thieves, and
  have been circulating CCTV images of unidentified suspects
  to a wider audience than before. Although officers routinely
  recover suspected stolen bicycles, it is usually very difficult
  to locate the owner because there are no identifying marks.
  We would appeal for people to consider security-marking
  their bike to improve their chances of having it returned if it
  is stolen.
- We have been working with the Council to stop two predatory offenders from intimidating vulnerable residents in the Ekin Walk area.
- Our Crime Prevention Officer has conducted a number of 'Environmental Visual Audits' (EVA) and Security Surveys in areas across the east of the city that have been historically vulnerable to acquisitive crime and violence offences. These include the East Road garage block and an alleyway in Wadloes Road.

	<ul> <li>We continued to serve Section 8 Misuse of Drugs Act Warning Notices to persons we suspect are harbouring drug dealers. These help intimidated tenants the opportunity to seek help, and enables us to prosecute tenants who are not intimidated, but do this for their own financial (or drug- related) benefit.</li> </ul>
	We have made repeat arrests for theft offences at an address in Ross Street, which has been used as a 'communal drop-in' for the street life community. We are working with the Council to ensure that the tenant is appropriately sanctioned if the address is linked to any subsequent offences.
Current Situation	Violent and acquisitive crime is a very wide area, and crime in these areas is on the increase, often as a result of improved recording practices and increased reporting of issues such as domestic abuse and hate crime. Police are keen to focus on the areas of greatest threat, risk and harm, which at the current time would include the targeting and exploitation of vulnerable people as part of 'County lines' drugs-related criminality.
Lead Officer	Sergeant Ian Wood, Cambridgeshire Constabulary

#### 3 PRO-ACTIVE WORK & EMERGING ISSUES

## Cambridgeshire Constabulary

County-lines issues: Officers have been busy conducting proactive drug warrants and arrests in the east of the city. We continue to tackle the wider associated crime and ASB issues, with the aim to disrupting and deterring out-of-county drug dealers from operating in the city.

Dwelling burglary: Over the past reporting period, there has been an increase in dwelling burglaries in the east of the city. By prioritising this issue, we would seek to focus more resources in areas experiencing burglaries by high-visibility patrolling.

ASB issues in Mill Road: We have been busy addressing anti-social behaviour caused predominantly by the street life community in Mill Road. We are focussing on the repeat-offenders and are seeking to disrupt large groups from gathering and behaving antisocially.

## **Cambridge City Council**

The Safer Communities team continues to work with individual residents and communities across the east of the city to tackle nuisance and anti-social behaviour. The team served one Notice of Seeking Possession to a council tenant where there has been identified persistent nuisance behaviour.

The Safer Communities team have successfully dealt with the issue of rough sleepers and drug users congregating behind Parkside Pool by obtaining Injunctions against four of the most persistent and problematic individuals whilst working with partner agencies to ensure they were supported to access suitable accommodation. CCTV was installed on a temporary basis but is now due to be removed. There have been no further complaints since the Injunctions were obtained and the four individuals are no longer rough sleeping.

We continue to liaise with complainants reporting concerns about rough sleepers and drug users accessing East Road garage block. A possession order that was secured by the City Council is still in place and action can be taken quickly if we are able to identify people living in individual garages.

The Cambridge Street Aid initiative launched by the City Council in November has raised over £15,000 and has 14 applications from the street life community for grants to help them leave the streets for good. The Safer Communities team and colleagues in Housing Advice are actively promoting

the scheme and welcome invitations to speak about the project to residents' groups, churches, etc.

The Safer Communities team have worked with colleagues in the ChYPPS team and Abbey people to put on community performances of "Tough Love" in the Abbey ward in March 2017, one of which was held at the Cambridge United Football Club. This is a hard hitting theatre project raising awareness of coercive control and domestic abuse in teenage intimate relationships. We were fortunate to also have a presentation from the Breck Foundation who raise awareness of playing safely whilst using the internet.

The Safer Communities team continues to work with local police to liaise with vulnerable people in the city who are possibly being targeted by others who befriend them, take money from them and, in some cases, have been intimidating. We have visited a number of vulnerable residents, with the view to safeguard them and also gather evidence against the perpetrators.

The Safer Communities team were instrumental in arranging a Cybercrime Conference which was funded by the Cambridge Community Safety Partnership and held at ARU. The conference was supported by ARU, Cambridge City Council, Cambridgeshire Constabulary and the PCC, and was a public event to address the growing threat of cybercrime and how people can protect themselves from it.

## 4 ADDITIONAL INFORMATION

## **CURRENT CRIME & ASB INCIDENT LEVELS BY WARD**

			Dwelling Burglary	Other Burglary	Violent Crime	Robbery	Theft of Vehicle	Theft from Vehicle	Cycle Theft	Theft from Shop	Criminal Damage	Other Crime	TOTAL CRIME	TOTAL ASB
		Dec 16 – May 17	96	62	381 218 injuries	14	24	117	259	157	180	471	1,761	633
AREA	City East	Jun 16 – Nov 16	97	60	340 192 injuries	19	15	123	359	165	150	427	1,755	721
AR		Dec 15 – May 16	56	73	283 185 injuries	19	8	93	292	116	156	394	1,490	640
		Dec 16 – May 17	33	23	129 80 injuries	4	12	49	37	38	67	148	540	173
	Abbey	Jun 16 – Nov 16	22	18	119 74 injuries	5	5	41	61	41	36	124	472	215
		Dec 15 - May 16	23	25	114 74 injuries	6	3	37	44	29	61	101	443	168
		Dec 16 – May 17	33	13	78 40 injuries	3	1	20	29	43	43	72	335	153
	Coleridge	Jun 16 – Nov 16	22	21	62 36 injuries	4	2	27	39	39	32	86	334	149
		Dec 15 – May 16	10	20	64 26 injuries	4	3	17	40	18	29	94	299	102
		Dec 16 - May 17	9	10	112 60 injuries	4	6	19	156	50	34	152	552	198
	Petersfield	Jun 16 – Nov 16	34	10	99 58 injuries	6	3	25	206	53	36	152	624	246
		Dec 15 – May 16	10	15	59 36 injuries	7	0	19	159	44	39	134	486	250
		Dec 16 – May 17	21	16	62 38 injuries	3	5	29	37	26	36	99	334	109
WARDS	Romsey	Jun 16 – Nov 16	19	11	60 24 injuries	4	5	30	53	32	46	65	325	111
		Dec 15 – May 16	13	13	46 35 injuries	2	2	20	49	25	27	65	262	120

#### **5 RECOMMENDATIONS**

There are 6 recommendations of which the Committee is asked to nominate their Top 3 for focus over the coming months.

- County lines issues
- Responding to street life ASB issues in Mill Road
- Dwelling burglary
- Road safety in known hot spot areas
- Youth ASB in areas including Coleridge Rec and Cambridge Leisure Park.
- Green space ASB in areas such as Stourbridge Common, Coleridge Rec and other communal green spaces.